

#VoiceAgencyControl

Annual Conference Programme 2024

Wednesday 31 January at SBARC Cardiff 9.30am-3.30pm

9.30 – 10.00 Registration, tea & coffee

10.00 – 10.15 **Welcome and today's challenge for us ALL**

Voice, agency and control in housing were raised as major issues at our last conference. While housing remains a major focus today, the issues of voice, agency and control are relevant in all foundational activities in the era of nature and climate emergency.

Welcome: *Karel Williams and Keith Edwards*

10.15 – 10.30 **Voice, agency & control**

Tenant's view: *things have to change*

Foundational view: *voice as a foundational necessity*

Chair: *Julie Froud*

10.30 – 11.00 **Keynote – Hilary Cottam**

Hilary is the author of *Radical Help* and a designer of reformed welfare services

<https://www.ucl.ac.uk/bartlett/public-purpose/people/hilary-cottam>

11.00 – 11.30 **Session 1 – What's going on in social housing?**

Short reports on voice in housing with Q&A

From: *Merthyr Valley Homes, Clwyd Alyn or Cartrefi Conwy, Tai Calon TBC*

11.30 – 11.45 **Refreshment break**

11.45 – 12.15 **Session 2 - What's going on in health, care and education**

Short reports on voice in various activities

From: *NHS, care provider and Wrexham University*

12.15 – 12.30 **Breakout discussion - What's going on with you?**

Where is your organisation at on saying and doing voice, agency and control?

Facilitated by *Jess Sylvester, Peoples Economy*

12.30 – 1.15 **Lunch**

1.15 – 1.45 **Session 3 – Mechanisms for more effective voice with Q&A**

Tenants voice at national level

Leadership and training

Panel chair: *Keith Edwards*

1.45 – 2.05 **Breakout discussion: what can you do in your organisation?**

From rhetoric to action: how do we effectively put 'Tenants at the heart'

Facilitated by *Jess Sylvester, Peoples Economy*

2.05 – 2.35 **Session 4 – Mechanisms for more effective voice with Q&A**

Urban Rooms (*Carolyn Butterworth, Urban Rooms*)

Virtual representation (*TPAS*)

2.35 – 3.15 **Breakout discussion: how can we act together?**

Action: identifying priorities and collaboration

Facilitated by *Jess Sylvester, Peoples Economy*

3.15 – 3.30

What next? Immediate actions for ALL

Action: priorities and organisation for change

3.30

Close